



## QUALITY POLICY

*Klen International* manufactures Fire Assay Flux, and Certified Reference Materials. Manufactured products are consolidated with other materials and supplied into the mining industry.

Klen International has adopted a policy of supplying to its customers only those products whose quality will ensure satisfaction to the user. The product quality is assured by buying only those raw materials meeting very high standards, and the base material, litharge, is triplicate tested to ensure that it meets stringent purity standards. In addition the final product is tested by independent laboratories to assure the customer that the product meets their specification.

The procedures outlined in Klen's Quality Manual describe how the Company's quality system is designed to ensure that customer and statutory requirements are achieved and that consistent control of these requirements are established, implemented and maintained. The Quality Assurance System is certified to the ISO9001:2015 standard and adherence to the Quality Assurance System is verified through documentary evidence.

Klen's Quality Management System has been designed using the latest risk based techniques outlined in the ISO 9001:2015 quality standard. Klen is committed to satisfying customer requirements for quality and reliability for all manufactured products supplied by Klen. We are dedicated to continuous improvement in all aspects of our business.

Klen's senior management is actively involved in establishing, maintaining and monitoring our quality system and ensures resources are available to safeguard quality and customer satisfaction.

**James D Morrison**  
**Managing Director**  
KLEN INTERNATIONAL (74) Pty Ltd  
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